



Pledge to Quality

SGB-CAPE

as a member of

The South African Quality Institute

SGB002
Membership Number

CORPORATE LEVEL 2
Membership Category

**undertake to uphold the principles of Quality
in the following ways:**

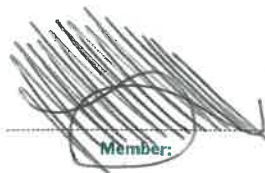
Core Values of Quality

- Trust:**
Engender trust and the values of Quality.
- Honesty:**
To be honest and transparent.
- Respect:**
To respect the dignity and diversity of all individuals.
- Empowerment:**
Empower individuals and organisations to improve their Quality.
- Competitiveness:**
Promote competitiveness as a key ingredient of success.
- Good Ethics:**
Promote, practice and advance good ethics at work and in family life.

Approach to Quality

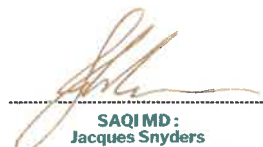
- Customer Satisfaction**
Acknowledge that customers and their needs are the reason for business.
- Continuous Improvement of Products and Services**
Continuous improvement is fundamental to growth and survival.
- Respect for the Environment**
Respect the environment and treat it responsibly.
- Foster South African Trade**
Always expect high quality as consumers and/or suppliers of goods and services.
- Improving the Quality of Life**
We strive to improve the Quality of life in the workplace, in our own families, society in general and especially in the communities we serve.
- Be Role Models for Quality**
Be a role model of Quality in all we do.

We pledge our commitment to these Quality principles


Member:

31 MARCH 2026
Expiry Date:




SAQIMD:
Jacques Snyders

This Electronic Certificate is issued without alteration and is identified by the applicable membership number and the authentication of this Electronic Certificate can be verified by emailing vanessa@saqi.co.za